

SALES AGENT TERMS & CONDITIONS

PRODUCTS & SERVICES: The Sales Agent will represent and sell the Company's products and services, as determined below, in the Sales Representative's geographic area:

Into the Night Bioluminescence Kayak Journeys: A single person may book, and we have a (2) person minimum for the journey to depart. (12) persons maximum. We guarantee Bioluminescence viewing from May 1st to September 30th, on cloudless full moon nights we travel to bays where the moonlight is less intense. Groups of 2-6 persons may have (1) guide, groups of (4-12) persons will have (2) guides.

Journey Includes: Double Sea kayak, paddles, safety gear, and comprehensive dry land instruction and safety protocol (1) hour .

Arrival Times: vary due to time of sunset, check specific dates for times. Have guests arrive 15 minutes before scheduled start time.

Inlet Explorer and Rock Walls and Waterfalls Private Boat Tours: (2) person minimum (5) person maximum. (1-2) guides depending on group size. Guaranteed wildlife viewing.

Tours Include: (2) hour tour: Snack and beverage
(4) hour tour: buffet lunch and beverage, optional snorkel masks, paddleboards.

Tour start times: (2) Hour : 11:00 am & 2 pm
(4) Hour: 11:00 am

PRICES All prices are quoted and payable in Canadian dollars and are subject to change without notice.

BOOKING REQUESTS: All bookings are on a first come, first served basis. Bookings are confirmed when the online booking and payment is complete.

CANCELLATIONS: Journeys are non-refundable. Certain circumstances may be reviewed on a case by case basis for a credit towards future dates.

Metta Eco also reserves the right to cancel tours due to insufficient participant numbers, and/ or inclement weather: Safe ocean kayaking and boating is highly dependent on weather conditions. We therefore reserve the right to alter tours as required: (nearby lightning, strong winds, rough waters, or any other unsafe conditions.) If cancelled, Metta Eco will issue a credit towards a mutually arranged future date, or in certain circumstances discussed on a case by case basis, a full refund will be offered.

RIGHT TO REFUSE SERVICE:

Absolutely no drugs or alcohol are permitted prior to or during the tour.

Our priority is safety. As such, Metta Eco Guides and Management reserves the right to prevent any person, for any reason, from participating in our activities at any time.

Anyone found to be in contravention of our Terms and Conditions will also be classified as a cancellation. A refund or credit will not be issued for any guests that are in contravention of our Terms and Conditions.

DOCUMENTATION: The Sales Agent will accurately represent and state Metta Eco policies to all potential and present customers, as determined and established by Metta Eco. The Sales Agent will be provided with an electronic copy of the Company's Assumptions of Risk & Release of Liability Waiver (ROL). The Sales Agent will be provided with an electronic copy of the Company's Customer Terms & Conditions.